

Community: **Deliver Excellence, Act Now, Value People, Work Together, Break Through**

Giving Campaign, Led by Nurses, Benefits Mothers and Newborns

In the spirit of aligning with the Froedtert & the Medical College of Wisconsin health network's mission of advancing the health of the people of the diverse communities we serve, Froedtert Menomonee Falls Hospital Birth Center staff participated in the Season of Giving Campaign in December 2022. This campaign was organized and led by Froedtert Menomonee Falls Hospital Birth Center nurses Sara Schneider, RN, and Brie Hadjinian, RN. The pair created a list of items that could be donated to support mothers and newborns once they arrive home. Nurses in the Birth Center donated items such as diaper bags, bottles, bibs, blankets and small toys for infants along with lotion, face masks, water mugs, fuzzy socks, lip balm and blankets for mothers. Donated items were assembled in a decorative basket and distributed to support families in need within the community.

Pediatric Readiness

Froedtert Menomonee Falls Hospital and Froedtert West Bend Hospital collaborated with Children's Health Alliance of Wisconsin to improve readiness to care for pediatric patients in the Emergency Departments. The goal of the program is to expand capacity and improve quality of pediatric emergency care within Wisconsin. In July 2022, Emergency Departments at both hospitals completed the pediatric readiness survey and scored a 50.5 out of 100 possible points. In August 2022, a multidisciplinary team reviewed the survey and created a process improvement plan to improve readiness and completed the following initiatives:

- Ensured each hospital was equipped with the necessary pediatric specific supplies to properly care for pediatric patients.
- Created a report describing the pediatric population in the Emergency Departments to assist in identifying opportunities.
- Planned improvements in the future.
- Provided education and drills to assist nurses in providing safe and exceptional care to pediatric patients.
- Collaborated with community partners to include care of the pediatric patient in mass casualty and hazmat preparedness. Community partners included: West Bend School District, West Bend Fire Department, Froedtert Pediatric Clinic Menomonee Falls, Froedtert Pediatric Clinic West Bend, Washington County Hazmat and Milwaukee County Paramedic Communications.

At the completion of the first six months, the pediatric readiness score increased from 50.5 to 75.14. In 2023, teams at each hospital continued to build on achievements, continuing to improve the quality of pediatric emergency care, and elevating the care provided to the community.

"Everyone at Froedtert West Bend Hospital is supportive, wants students to learn and provides opportunities to learn."

Liz Rens, UW-Milwaukee student nurse

Academic Partnerships

Our professional practice model (PPM) highlights the development and transition of nurses in moving from novice to expert. To support this part of our PPM, Froedtert Menomonee Falls and Froedtert West Bend Hospitals support the development of future health care professionals by partnering with over 10 local colleges. In 2022, Froedtert Menomonee Falls Hospital and Froedtert West Bend Hospital supported 296 and 112 future nurses respectively, to grow academically and learn to provide exceptional care to members of the neighboring communities.

In addition, Froedtert West Bend Hospital collaborates with the University of Wisconsin-Milwaukee to provide clinical sites to nursing students interested in critical care areas such as the Intensive Care Unit (ICU), Modified Care Unit (MCU), and Emergency Department (ED). This partnership is another strategy to mitigate nursing shortages by attracting a pipeline of new graduates to our hospitals.

"I really appreciate the critical care units and environment at Froedtert West Bend Hospital. Everyone is eager to pull nursing students into situations where we're allowed to learn or practice new skills, allowing for a less stressful experience. We're encouraged to take the helm on patient cares, promoting independence as our semester ends."

Justin Brown, UW-Milwaukee nursing student