



2024 Fact Sheet

Vital Statistics

As of June 30, 2023

Beds
70

Emergency Visits
20,225

Patient Admissions
4,042

Outpatient Visits
96,679

Physicians
815

Nurses
229

Staff
661

Patient Days of Care
15,592

Average Length of Stay (Days) **3.88**

Average Daily Census **43**

Cancer Registry Cases **683**

Cardiac Rehabilitation Treatments **9,930**

Cardiology Encounters **7,052**

Live Births Surgeries **735**

Inpatient **574**

Outpatient **2,860**

Intensive Care Units # of Units **1**

of Beds **6**

Medical Services

- 24-Hour Emergency Services
- Acute Care Inpatient Services
- Birth Center, Special Care Nursery
- Breast Care Program
- Cardiopulmonary Rehabilitation
- Inpatient and Outpatient Surgery
- Intensive Care/Modified Care
- Cancer Center
- Pharmacy
- Rehabilitation Services
- Sleep Center

Vision

We will be the trusted leader by transforming health care and connecting communities to the best of academic medicine.

Mission

We advance the health of the people of the diverse communities we serve through exceptional care enhanced by innovation and discovery.

Values

Value People. We treat others with respect, knowing that their feelings, thoughts and experiences are as important as our own.

Work Together. We collaborate across the enterprise to put forward our best.

Act Now. We take action to solve problems and move forward quickly.

Own It. We take full accountability for our decisions, actions and results.

Break Through. We change the future of care with creativity and innovation.

Deliver Excellence. We set the standard that others aspire to by always asking "What more can we do?"

Who We Are

Froedtert West Bend Hospital, founded in 1930 by local doctors, community leaders and the Sisters of the Divine Savior, is a full-service hospital serving residents of Washington County and beyond. Originally named St. Joseph's Hospital, the hospital specializes in emergency care, cancer care, birthing services, orthopaedics, surgical services and women's health. It is part of the Froedtert & the Medical College of Wisconsin health network, which includes 10 hospital locations, more than 2,300 physicians and more than 45 health centers and clinics, draws patients from throughout the Midwest and the nation. In our most recent fiscal year, outpatient visits were more than 1.6 million, inpatient admissions to our hospitals exceeded 57,500 and visits to our network physicians totaled more than 1.28 million.

Froedtert West Bend Hospital provides 24-hour emergency care at its Level III Trauma Center, which is staffed by board-certified emergency medicine physicians. Comprehensive cancer care is provided at the hospital's Cancer Center, a member of the Froedtert & the Medical College of Wisconsin Cancer Network. The hospital is a Certified Advanced Stroke Center by The Joint Commission, as well as a Certified Chest Pain Center from the American College of Cardiology Accreditation Services.

The Kathy Hospice, located on the Froedtert West Bend Hospital campus, is an eight-bedroom residential hospice facility operated by Horizon Home Care and Hospice. It provides a peaceful and comfortable environment for those in need of end-of-life care. It is the first free-standing residential hospice in Washington County and provides respite care, short-term inpatient care, continuous residential care and home hospice care.

Partner volunteers of Froedtert West Bend Hospital provide service to hospital patients, staff and the community. Partner volunteers assist in the hospital's Well Wisher Gift Shop, raise funds to support hospital programs and award annual health-related scholarships to local high school students. The organization is a member of Partners of Wisconsin Hospital Association. For more information on Froedtert West Bend Hospital visit froedtert.com.

Awards and Recognition

Top Performer in LGBTQ Healthcare Equality

The Human Rights Campaign Foundation recognized Froedtert West Bend Hospital as a 2022 "Top Performer in LGBTQ Healthcare Equality" for protecting our LGBTQ patients and employees from discrimination, ensuring equal visitation for LGBTQ people and providing staff training in LGBTQ patient-centered care.



Top Cancer Program

The Froedtert & MCW Cancer Network, including the Cancer Center on the Froedtert West Bend Hospital campus, is a 2022 Press Ganey Guardian of Excellence Award® winner. This award honors organizations that have reached the 95th percentile for patient experience, engagement or clinical quality performance.



Stroke Program Achievement Award

In 2023, Froedtert Hospital, Froedtert West Bend Hospital and Froedtert Menomonee Falls Hospital have received the American Heart Association's Stroke Gold Plus Get With The Guidelines® award with "Target: Stroke Honor Roll Elite Plus" and "Target: Type 2 Diabetes Honor Roll" stroke quality achievement awards.

