

April 16, 2025

We deeply value our relationship with law enforcement as our partners in protecting the health and safety of those we are honored to serve. It is also a privilege to serve the health care needs of our law enforcement community.

We regret that a Milwaukee Police Officer was recently turned away for seeking care while dressed in uniform and carrying a department-issued firearm.

To this officer involved and our law enforcement community, we apologize for this incident. In addition to protecting the interests of our community, you also protect our patients and the thousands of team members who work alongside you to provide care for our communities. We are grateful for your everyday acts of bravery and selflessness.

We are committed to ensuring a safe care and work environment for all who visit our facilities. To be clear, weapons in the possession of authorized security and law enforcement officers are permitted on our property. We are working to clarify our policies and educate our team members to help ensure this does not happen again.

We have reached out to contact the impacted patient and connected with our partners at the Milwaukee Police Department to help ensure a positive relationship and experience for everyone we collectively serve. We look forward to continuing to partner to improve the health and betterment of our communities.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Bryce Gartland', with a horizontal line extending to the right.

Bryce Gartland, MD, SFHM
President, South Region
Froedtert ThedaCare Health