



**COMMUNITY MEMORIAL HOSPITAL
2018 FACT SHEET**

Vision

Froedtert & the Medical College of Wisconsin will be the region’s premier health system by demonstrating superior value through an academic-community partnership and aligning health care delivery across the region.

Mission

Community Memorial Hospital advances the health of the communities we serve through exceptional care enhanced by innovation and discovery.

Values

PRIDE

- **Partnership:** partnering with patients, families and other organizations; collaborating with co-workers and colleagues
- **Responsiveness:** meeting the needs of the community in prevention, wellness and providing integrated care for all ages
- **Integrity:** using resources wisely; building trust
- **Dignity and Respect:** creating an inclusive and compassionate environment for all people
- **Excellence:** demonstrating excellence in all we do

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Vital Statistics

<i>As of June 30, 2017</i>		Total
Beds		198
Patient admissions		8,799
Patient days of care		34,634
Average length of stay (days)		3.93
Average daily census		95
Emergency visits		25,577
Outpatient visits		101,497
Cancer registry cases		631
Cardiology procedures		11,607
Births		841
Surgeries:	<i>Inpatient</i>	3,163
	<i>Outpatient</i>	3,972
Physicians		666
Nurses		421
Staff		1,489

Contact Us

Froedtert & the Medical College of Wisconsin
Community Memorial Hospital
W180 N8085 Town Hall Road
Menomonee Falls, Wisconsin 53051
262-251-1000 • froedtert.com

Medical Services

- 24-Hour Emergency Services
- Acute Care for Elders
- Behavioral Health Services
- Birth Center & Newborn Special Care Unit
- Cancer Care Center
- Critical Care Services
- End-of-life Care
- Heart and Vascular Center
- Joint and Spine Center
- Musculoskeletal Services
- Regional Sleep Disorders Center
- Rehab and Sports Medicine Center
- Surgery Services
- Women’s Health Center

Who We Are

Froedtert & the Medical College of Wisconsin Community Memorial Hospital, founded in 1964 by the citizens of Menomonee Falls and surrounding communities, is a full-service hospital that specializes in cancer care, heart and vascular care, orthopaedics, women's health and advanced surgical procedures. Community Memorial Hospital is part of the Froedtert & MCW health care network, which also includes Froedtert Hospital, Milwaukee; St Joseph's Hospital, West Bend; and more than 25 primary and specialty care health centers and clinics.

July 1, 2014, marked the 50th anniversary of Community Memorial Hospital. For five decades, the 'hospital on the hill' has met the health needs of its patients and been a part of the fabric of the Menomonee Falls community. Proclamations from the Village of Menomonee Falls, Waukesha County and the State of Wisconsin were given to the hospital in recognition of 50 Years of Caring.

Community Memorial Foundation supports the mission of Community Memorial Hospital. As the fund-raising arm of the hospital, the foundation supports many deserving projects directly benefiting patient care within the hospital as well as the broader community and service area through special events and giving campaigns.

The Community Outreach Health Clinic at Community Memorial Hospital serves uninsured or under-insured individuals. The clinic's mission is simple, advancing the health of the communities it serves through exceptional care enhanced by innovation and discovery. No patient is turned away because of the inability to pay for needed health services.

With more than 300 volunteers, Volunteers in Partnership with Community Memorial Hospital supports the mission of the hospital by providing care and services to patients, families, visitors, providers and staff. In fiscal year 2017, the volunteers logged 38,702 hours of total service hours to Community Memorial Hospital.

A non-profit facility accredited by The Joint Commission, Community Memorial Hospital enhances and improves the quality of life in Waukesha, Washington, Milwaukee and Ozaukee counties by combining next-generation technology with personalized care.

Recognitions

Vizient Top 10 US Academic Medical Centers

Vizient, an alliance of United States academic medical centers and hospitals, ranked Community Memorial Hospital, Menomonee Falls, No. 9 out of 161 participating community hospitals in 2017. Additionally, the health network was the only state health system to have all of its hospitals recognized. The annual Vizient Quality and Accountability Study assesses performance in quality and safety across a broad spectrum of patient care activities. The study criteria reflect the national Institute of Medicine's six domains of care: safety, timeliness, effectiveness, efficiency, equity and patient-centeredness.

Best Hospitals List

Community Memorial Hospital was ranked in the 2016 *U.S. News & World Report* "Best Hospitals" list with national and regional hospital rankings. For the second consecutive year, Community Memorial Hospital was named to the *U.S. News & World Report* 2016-17 "Best Hospitals" list, in the regional rankings category. Ranked third in the Metro Milwaukee Area, Community Memorial Hospital was ranked seventh in the state.

Partners for Patients

Community Memorial Hospital earned Partners for Patients recognition from the Wisconsin Hospital Association (WHA) in 2015. A bronze achievement plaque was awarded to recognize the commitment to patient care and initiatives in place towards quality improvement. The award is reflective of specific work around preventing infections and reducing medication errors. WHA's Partners for Patients focuses on quality care and patient safety. The program seeks to improve inpatient safety and reduce readmissions through collaboration and quality improvement processes.

Most Connected Hospital

Recognized for digital data use as part of patient care, Community Memorial Hospital was named to the roster of Most Connected Hospitals 2015-16 by *U.S. News & World Report*. Nationally, only 159 medical centers were listed for their commitment to the use of digital technology in health care. Hospitals and health centers earning the distinction: demonstrated an ability to share information with providers across the health system; improved patient safety through computerization; and engaged patients in their care with electronic access to their own medical information.

