



# 2023 Fact Sheet

## Vital Statistics

*As of June 30, 2022*

Beds  
**58**

Emergency Visits  
**10,375**

Patient Admissions  
**1,502**

Outpatient Visits  
**209,764**

Physicians  
**176**

Nurses  
**162**

Staff  
**727**

Patient Days of Care  
**8,379**

Average Length of Stay (Days) **4.64**

Live Births **70**

Average Daily Census **23**

Surgeries  
Inpatient **387**

Cancer Registry Cases **215**

Outpatient **2,110**

Cardiology Encounters **1,818**

## Medical Services

- 24-Hour Emergency Services
- Behavioral Health Services
- Cancer Care Center
- Diabetes Center
- Ear, Nose, Throat
- Gastroenterology
- Heart and Vascular
- Orthopaedic, Sports and Spine
- Pregnancy and Childbirth
- Primary Care
- Rehabilitation Services
- Sleep Clinic
- Surgery Services
- Urology
- Women's Health

## Vision

We will be the trusted leader by transforming health care and connecting communities to the best of academic medicine.

## Mission

We advance the health of the people of the diverse communities we serve through exceptional care enhanced by innovation and discovery.

## Values

**Value People.** We treat others with respect, knowing that their feelings, thoughts and experiences are as important as our own.

**Work Together.** We collaborate across the enterprise to put forward our best.

**Act Now.** We take action to solve problems and move forward quickly.

**Own It.** We take full accountability for our decisions, actions and results.

**Break Through.** We change the future of care with creativity and innovation.

**Deliver Excellence.** We set the standard that others aspire to by always asking "What more can we do?"

## Who We Are

Froedtert Holy Family Memorial is the leading health care provider in Manitowoc County. It was founded in 1899 with a mission to serve the community's unique needs. As health care has evolved — and as the community has grown — so have we. But the mission remains the same. Froedtert Holy Family Memorial is committed to providing the right care, in the right setting, for the right outcomes.

Rooted in the Franciscan tradition of hospitality and the healing ministry of Jesus Christ, Froedtert Holy Family Memorial has a rich heritage of putting the community first. When the Franciscan Sisters of Christian Charity were approached by local clergy and community leaders over a century ago to start a hospital to care for the health needs of the community, they answered the call. And the hospital has been proudly serving the community ever since.

Froedtert Holy Family Memorial Hospital is part of the Froedtert & MCW health network, which includes 10 hospital locations, more than 2,100 physicians and more than 45 health centers and clinics, draws patients from throughout the Midwest and the nation. In our most recent fiscal year, outpatient visits were more than 1.7 million, inpatient admissions to our hospitals exceeded 58,000 and visits to our network physicians totaled more than 1.17 million.

Detailed information about the Froedtert & MCW health network is available online at [froedtert.com](http://froedtert.com). To learn more about Froedtert Holy Family Memorial visit [bfmhealth.org](http://bfmhealth.org).

## Awards and Recognition

### Ranked Among Nation's Best by Vizient

For Vizient's 2021 Quality and Accountability Study, our collective hospitals ranked in the 82nd percentile as a health care system, placing our health care network among the best in the nation. The ranking measured performance on the quality of patient care in six domains: safety, mortality, effectiveness, efficiency, patient centeredness and equity. The ranking factors in measures from the Vizient Clinical Data Base and includes performance data from the HCAHPS survey and the CDC's National Healthcare Safety Network.

### MI Registry Performance Achievement Award

Froedtert Holy Family Memorial Hospital has received the American College of Cardiology's NCDR Chest Pain — MI Gold Award for 2022. The hospital previously earned eight consecutive Platinum Awards. Award recipients are recognized for a commitment to quality improvement and consistency in meeting patient care guidelines for acute myocardial infarction.

### Top Cancer Program

The Froedtert & MCW Cancer Network is a 2021 Press Ganey Guardian of Excellence Award® winner. This award honors organizations that have achieved the 95th percentile or above for patient experience.



### Healthgrades Joint Replacement Excellence Award™

Froedtert Holy Family Memorial Hospital is proud to receive the Healthgrades Joint Replacement Excellence Award™ two years in a row — 2022 and 2023. This award recognizes hospitals for superior patient outcomes in knee and hip replacement. The award is based on clinical outcomes, patient safety and patient experience.

### Best Place to Work for Disability Inclusion

Froedtert Health was named a Best Place to Work for



Disability Inclusion, earning

a top score on the 2022 Disability Equality Index® (DEI) for outstanding commitment to disability inclusion practices. The DEI measures culture and leadership, enterprise-wide access, employment practices (benefits, recruitment, employment, education, retention and advancement, accommodations), community engagement and supplier diversity.