



# 2025 Fact Sheet

## Vital Statistics

*As of June 30, 2024*



<b>Patient Admissions</b>	<b>4,144</b>	<b>Live Births</b>	<b>705</b>
<b>Average Length of Stay (Days)</b>	<b>3.83</b>	<b>Surgeries</b>	
<b>Average Daily Census</b>	<b>43</b>	<b>Inpatient</b>	<b>583</b>
<b>Cancer Registry Cases</b>	<b>1,003</b>	<b>Outpatient</b>	<b>3,087</b>
<b>Cardiac Rehabilitation Treatments</b>	<b>11,353</b>	<b>Intensive Care Units</b>	
<b>Cardiology Encounters</b>	<b>7,653</b>	<b># of Units</b>	<b>1</b>
		<b># of Beds</b>	<b>6</b>
		<b>Ambulatory Surgery Unit Procedures</b>	<b>5,411</b>

## Medical Services

- 24-Hour Emergency Services
- Acute Care Inpatient Services
- Birth Center, Special Care Nursery
- Breast Care Program
- Cardiopulmonary Rehabilitation
- Inpatient and Outpatient Surgery
- Intensive Care/Modified Care
- Cancer Center
- Pharmacy
- Rehabilitation Services
- Sleep Center

## Vision

We will be the trusted leader by transforming health care and connecting communities to the best of academic medicine.

## Mission

We advance the health of the people of the diverse communities we serve through exceptional care enhanced by innovation and discovery.

## Values

**Value People.** We treat others with respect, knowing that their feelings, thoughts and experiences are as important as our own.

**Work Together.** We collaborate across the enterprise to put forward our best.

**Act Now.** We take action to solve problems and move forward quickly.

**Own It.** We take full accountability for our decisions, actions and results.

**Break Through.** We change the future of care with creativity and innovation.

**Deliver Excellence.** We set the standard that others aspire to by always asking “What more can we do?”

## Who We Are

Froedtert West Bend Hospital, founded in 1930 by local doctors, community leaders and the Sisters of the Divine Savior, is a full-service hospital serving residents of Washington County and beyond. Originally named St. Joseph's Hospital, the hospital specializes in emergency care, cancer care, birthing services, orthopaedics, surgical services and women's health. It is part of the Froedtert & the Medical College of Wisconsin health network, which includes 10 hospital locations, more than 2,400 physicians and more than 45 health centers and clinics, and draws patients from throughout the Midwest and the nation. In our most recent fiscal year, outpatient visits were more than 1.7 million, inpatient admissions to our hospitals exceeded 60,000 and visits to our network physicians totaled more than 1.37 million.

Froedtert West Bend Hospital provides 24-hour emergency care at its Level IV Trauma Center, which is staffed by board-certified emergency medicine physicians. Comprehensive cancer care is provided at the hospital's Cancer Center, a member of the Froedtert & the Medical College of Wisconsin Cancer Network. The hospital is a Certified Advanced Stroke Center by The Joint Commission, as well as a Certified Chest Pain Center from the American College of Cardiology Accreditation Services.

The Kathy Hospice, located on the Froedtert West Bend Hospital campus, is an eight-bedroom residential hospice facility operated by Horizon Home Care and Hospice. It provides a peaceful and comfortable environment for those in need of end-of-life care. It is the first free-standing residential hospice in Washington County and provides respite care, short-term inpatient care, continuous residential care and home hospice care.

Froedtert West Bend Hospital volunteers provide service to hospital patients, staff and the community. Volunteers assist in the hospital's Well Wisher Gift Shop, raise funds to support hospital programs and award annual health-related scholarships to local high school students. For more information on Froedtert West Bend Hospital visit [froedtert.com](http://froedtert.com).

## Awards and Recognition

### First Magnet® Recognition

As a part of the ANCC Magnet Recognition Program®, Froedtert West Bend Hospital received its first Magnet recognition in 2023. The Magnet Recognition Program recognizes health care organizations that demonstrate excellence in nursing and is considered the gold standard for nursing excellence. With this achievement, Froedtert West Bend Hospital establishes its place among the best of the best as part of the Magnet community — just a small, and select, group of U.S. health care organizations achieve Magnet recognition.



### High Performer in LGBTQ Healthcare Equality

The Human Rights Campaign Foundation recognized Froedtert West Bend Hospital as a 2024 “High Performer in LGBTQ+ Healthcare Equality” for protecting our LGBTQ+ patients and team members from discrimination, ensuring equal visitation for LGBTQ+ people and providing staff training in LGBTQ+ patient-centered care.



### Top Cancer Program

The Froedtert & MCW Cancer Network, including the Cancer Center on the Froedtert West Bend Hospital campus, is a 2023 Human Experience Guardian of Excellence Award® winner. We scored in the 95th percentile in Press Ganey's national database of 41,000 organizations — the largest database for patient experience measures.



### Patient Safety Excellence Award

Froedtert West Bend Hospital received the “Patient Safety Excellence Award™,” according to Healthgrades. The recognition is the result of an objective review of patient safety ratings across 14 patient safety indicators. Healthgrades bases its analysis on MedPAR data for years 2018–2020 and represents three-year estimates for Medicare patients only. In its 2024 Specialty Excellence Awards, Healthgrades recognized Froedtert West Bend Hospital for various specialty achievements.