

**2022 Ozaukee County
Online Community Health Survey
Frequencies Report**

Methodology

To supplement the Community Health Survey phone survey, an online survey was created by partners: Ascension Wisconsin, Aurora Health Care, Froedtert & the Medical College of Wisconsin and the Washington Ozaukee Public Health Department.

An English and Spanish version were entered in to Survey Monkey with links and QR codes for easy access. Partners marketed the survey throughout the counties. A total of 113 online surveys were completed between July 20 and November 20, 2022. Post-stratification was conducted at the age-group level by sex of the 2019 characteristics of the American Community Survey. The margin of error is ± 9 percent. The margin of error for smaller subgroups will be larger than ± 9 percent, since fewer respondents are in that category.

The survey was conducted by JKV Research, LLC. For technical information about survey methodology, contact Janet Kempf Vande Hey, M.S. at (920) 439-1399 or janet.vandehey@jkvresearch.com. For further information about the survey, contact the Washington Ozaukee Public Health Division at (262) 335-4462.

1. Do you live in Washington or Ozaukee County?

Yes-Washington County	0%
Yes-Ozaukee County	100
No.....	0

2. Do you work in Washington or Ozaukee County?

Yes	68%
No.....	32

3. Below are some statements about health care services and providers (doctors, nurse practitioners, physician assistants or primary care clinics) in Washington/Ozaukee County. Select an option for your response in each row below. [Respondents who selected “not applicable” were excluded.]

		Yes	No	Not Sure
a.	I have a health care provider where I regularly go for check-ups and when I am sick	96%	4%	0%
b.	I can get an appointment for my health needs quickly.....	80	14	6
c.	I can easily get to my health care provider or clinic	89	7	4
d.	I am heard, seen and listened to when receiving health care	96	3	<1
e.	I am treated differently because of my race or ethnicity when receiving health care	0	89	11
f.	I am treated differently because of my gender when receiving health care	2	85	13
g.	I am treated differently because of my sexual orientation when receiving health care	0	90	10
h.	My family/support people are seen and listened to when I receive health care.....	89	4	7
i.	I am seen and listened to when my child/children are receiving health care	98	2	0

4. In the past year, did you seek community resource support from an organization in Washington or Ozaukee County? Examples include food pantries, support groups, energy assistance, pregnancy resources or housing assistance.

Yes 3% → CONTINUE WITH Q5
 No.....96 → GO TO Q8
 Not sure.....<1 → GO TO Q8

5. What resource(s) did you seek? (open-ended) [3 Respondent: Multiple Responses Accepted]

Food Assistance/Pantry/Salvation Army/St. Vincent DePaul2 respondents
 Energy/Heat/Utility Assistance.....1 respondent
 Health Care/Badger Care/Medicaid/Pink Heals/The Crossing/Planned Parenthood1 respondent
 Mental Health or AODA Services/Painting Pathway/CCS1 respondent
 Transportation.....1 respondent
 Other1 respondent

6. How supported did you feel by [Resource] offered to you? Would you say... [3 Respondents Listing 7 Resources]

Not at all supported.....3 respondents
 Slightly supported.....1 respondent
 Somewhat supported.....1 respondent
 Very supported.....2 respondents
 Extremely supported.....0 respondents
 Not sure.....0 respondents

7. What is the reason or reasons you answered the way you did? [4 Respondents Listing 5 Resources]

Finances	0 respondents
Stigma related to needing help/disapproval	1 respondent
Lack of knowledge of where to go.....	1 respondent
Poor quality of care.....	0 respondents
Inconvenient hours.....	0 respondents
Other, please specify	5 respondents
• Asked with the person I had on the line "is she a drinker?" And we're judgmental and not helpful.	
• My age was 64, too young for ride assistance. Ozaukee taxi was scheduling 9 days out, at the time.	
• Could not schedule with psychiatrist or with psychologist/counselor at all and were told will be on a call back list for up to 6 months wait time.	
• No medical shelter in Ozaukee County (somewhere patients can go that need medical care but are homeless) closest is Salvation Army in Milwaukee which has medical beds and do not need to leave shelter and be on the street for hours during the day.	
• High sodium and poor nutrition for options.	

8. During the past year has anyone made you afraid for your personal safety?

Yes	11%	→CONTINUE WITH Q9
No.....	88	→GO TO Q10
Not sure.....	2	→GO TO Q10

9. What relationship is this person or people to you? Please remember, all your responses are strictly confidential. [12 Respondents: Multiple Responses Accepted]

Stranger.....	8 respondents
Separated spouse.....	1 respondent
Spouse.....	0 respondents
Ex-spouse.....	0 respondents
Boyfriend or girlfriend.....	0 respondents
Parent	0 respondents
Brother or sister.....	0 respondents
Coworker.....	0 respondents
Friend.....	0 respondents
Acquaintance.....	0 respondents
Child.....	0 respondents
Someone else	4 respondents
Not sure.....	0 respondents

211 connects you with thousands of nonprofit and government services in your area. If you want personal assistance, call the three-digit number 211 or 877-947-2211. **A friendly voice to talk with you 24/7/365.** You can also go to <https://211wisconsin.communityos.org>.

10. Below are some statements about Washington County/Ozaukee County. Select an option for your response in each row below. [Respondents who selected “not applicable” were excluded.]

		Yes	No	Not Sure
a.	There are quality health care services in my community.....	90%	3%	7%
b.	There are affordable health care services in my community	59	19	22
c.	Individuals in my community can access health care services regardless of race, gender, sexual orientation, immigration status, etc.....	54	5	41
d.	There are enough well-paying jobs available for those who are over 18 years old.....	68	17	14
e.	There are enough jobs available for those who are under 18 years old	66	8	26
f.	There are job trainings or employment resources for those who need them.....	50	5	45
g.	There are resources for individuals in my community to start a business (financing, training, real estate, etc.)	27	5	68
h.	Childcare (daycare/pre-school) resources are affordable and available for those who need them.....	15	31	54
i.	The K-12 schools in my community are well funded and provide good quality education.....	83	7	10
j.	Our local university/community college provides quality education at an affordable cost.....	41	21	38
k.	There are affordable places to live in my community.....	35	42	23
l.	Streets in my community are typically clean and buildings are well maintained.....	93	6	<1
m.	Public transportation is easy to use if I need it.....	4	55	41

11. In the past 30 days, did you use...

		Yes	No	Not Sure
a.	Marijuana.....	4%	96%	0%
b.	Cocaine, meth or other street drugs	0	100	0
c.	Heroin or other opioids	0	100	0

12. Have you ever been tested for sexually transmitted infections, including HIV, the virus that causes AIDS? Do not count tests done if you donated blood.

Yes17%
 No.....81
 Not sure..... 3

13. Have you ever been treated for sexually transmitted infections, including HIV, the virus that causes AIDS?

Yes 0%
 No.....99
 Not sure.....<1

14. What are the **two** largest social or economic issues in our community that must be addressed in order to improve the quality of life of county residents? (Check up to two responses.)

Accessible and affordable health care (medical, dental, mental health)	32%
Safe and affordable housing.....	30
Affordable and accessible childcare	21
Racism and discrimination.....	16
Accessible and affordable transportation.....	14
Economic stability and employment.....	12
Food insecurity.....	11
Environmental health (clean air, safe water, etc).....	9
Community violence and crime	7
Social connectedness and belonging.....	6
Access to social services.....	5
Education access and quality	4
Family support	3
Quality of health care.....	3
Not sure.....	9
Do not want to answer	3
Other, please specify	4
• Better business environment.	
• Need for greater trust in health care providers vs. conservative political idealism.	

15. What are the **two** largest health conditions or behaviors that must be addressed in order to improve the health of county residents? (Check up to two responses.)

Mental health, mental conditions and suicide	68%
Alcohol and substance use	50
Nutrition, physical activity and obesity	25
Tobacco and vaping products	14
Chronic diseases.....	11
Intimate partner and domestic violence	6
Reproductive and sexual health	5
Maternal, infant, and child health	2
Unintentional injury, including falls and motor vehicle accidents.....	<1
Communicable diseases or Covid-19.....	<1
Oral health.....	0
Not sure.....	9
Do not want to answer	0
Other, please specify	0

Finally, a few questions about you to make sure we have a good representation of the people in Washington County/Ozaukee County.

16. In what zip code do you live? Please enter your five-digit zip code.

53024	41%
53074	24
53012	13
53092	6
53080	3
Other (2% or less).....	8
No answer.....	6

17. What is your age?

18-34.....	17%
35-44.....	18
45-54.....	17
55-64.....	16
65 and Older	28
No answer.....	4

18. What is your gender? Which gender identity do you most identify with?

Male.....	56%
Female	40
Transgender Male.....	0
Transgender Female	0
Non-binary.....	0
Or, if you feel comfortable doing so, please list another gender identity you most identify with.....	0
No answer.....	4

19. Are you Hispanic or Latino?

Yes.....	<1%
No	95
No answer.....	4

20. What is your race?

White	95%
Black, African American.....	0
Asian.....	0
Native Hawaiian or Other Pacific Islander.....	0
American Indian or Alaska Native	0
Another race (please specify)	0
Multiple races	<1
No answer.....	4

21. Which of the following best describes your highest level of education completed?

8th grade or less.....	0%
Some high school	0
High school graduate or GED	<1
Some college	8
Technical school graduate	6
College graduate.....	34
Master's degree or higher	47
No answer.....	4

22. What is your annual household income before taxes?

Less than \$10,000	0%
\$10,000 to \$20,000	<1
\$20,001 to \$30,000	1
\$30,001 to \$40,000	1
\$40,001 to \$50,000	3
\$50,001 to \$60,000	7
\$60,001 to \$75,000	3
\$75,001 to \$90,000	23
\$90,001 to \$105,000	9
\$105,001 to \$120,000	13
\$120,001 to \$135,000	13
Over \$135,000	21
Not sure	1
No answer	5

23. How many total adults, including yourself, live in your household?

One	22%
Two	57
Three	7
Four	10
Five	0
Six	0
Seven	0
Eight	0
Nine	0
Ten or more	0
No answer	4

24. Who currently lives in your household, besides yourself?

Spouse/Partner	72%
Parent(s)/In-law(s)	<1
Grandparent(s)	0
Child(ren) Under 18	28
Child(ren) 18 or Older	21
Friend/Roommate(s)	0
Sibling(s)	0
Extended Family Member(s) Not Listed Above	0
Other (please specify)	0
No answer	4

25. What is your living situation today?

I have a steady place to live	95%
I have a place to live today, but I am worried about losing it in the future	2
I do not have a steady place to live (I am temporarily staying with others, in a hotel, in a shelter, living outside on the street, on a beach, in a car, abandoned building, bus or train station, or in a park)	0
No answer	4

26. Did someone help you complete this survey today?

Yes 0%
No.....100

27. Please list any additional thoughts or comments you have about helping us improve the health of county residents.

- Access to mental health resources for children and adults please!
- Additional Froedtert clinics in Ozaukee County.
- As a nurse care coordinator, I consistently run into issues with the following: 1. No medical shelter options (place people who are homeless can go that allows for supportive indoor environment or place to have things like oxygen and are not kicked out of building during day hours) 2. Very limited behavioral health options through Aurora or scheduled out for months 3. Elderly people with chronic diseases that need support, are not financially struggling enough to qualify for Medicaid and cannot get support or afford transport across county lines, struggle with purchases between medications and food and bills 4. Patients who are obtaining food from pantries or those using government food subsidies struggling to buy healthy or chronic condition compliant foods (in turn causing readmissions related to diet and associated symptoms)
- Both counties need to embrace science, and remove partisan politics from decision making.
- Did you offer this survey in multiple languages?
- Do children get enough playtime outdoors? When I was a kid, we went to recreation programs that were free and open M-F, where we played games indoors and outdoors, joined teams, did crafts. We played outdoors most of the time, and it was easy to get together with play friends. I currently drive to the Ozaukee County freeway flyer and ride it to get to work, on the west side of Milwaukee County. If there was a local bus or two to go to the freeway flyer stop, maybe more people would ride the freeway flyer. Currently, I leave my car near that bus stop. I would rather not have to use my car at all.
- Hearing of drugs in the schools, even middle school. It's unfortunate and scary for our children.
- It is very difficult to find confidential and timely behavioral health. Providers are booking out over 2-3months in advance for initial assessments, even virtual visits. It is also difficult to find subacute beds although there seem to be a lot in the area. Primary care providers are over-stretched in the area of follow-up post urgent care visits and hospital visits. Thankfully, there are urgent care clinics in the area.
- Let doctors practice medicine, instead of insurance companies running the health industry.
- Mequon desperately needs housing for MIDDLE INCOME individuals, but that will never happen because Mequon wants to be elite and caters to very high income residents only.
- Our emergency room services are not what they used to be - but that is all over the US not just here. Have experienced that first hand. Doctors & Nurses are over worked so care is not good when in hospitals, they blame it on being full. That is not the case - not enough people to take care of those in hospitals. Way too many drugs being sold on streets right here in Ozaukee - needs to change. Cut down on immigrants coming into our country over borders every day bringing more drugs. Takes too long to get appointments when you need to see a Doctor.
- PFA water contamination in Saukville and no plans to fix it is absolutely ridiculous. Unsafe drinking water is how we're going to end up on the news like Flint, MI.
- Protect the citizens you have, reduce athletics in schools and focus on education and increase sex education, support LGBTQ in this community.
- Provide free mass fitness classes to increase the health in our communities. It could be offered in city parks, in buildings at the fairgrounds or County Administration Building, etc. not everyone can afford to go to a fitness center or a gym. Park and rec programs are very expensive and prohibitive for many.
- Quit wasting money and time on COVID contact tracing and get off the non-working mask wearing and lets actually see accurate and complete records on COVID and the COVID shot and its effectiveness.
- Saukville needs clean drinking water and reduce PFAs.
- Spectrum of affluent, middle class, and lower income. Services and housing are limited for those who are not financially well off. Until recently homelessness in the county has been ignored. Not enough places for seniors or children who turn 18 with disabilities.
- Thank you for conducting this survey!

- The best way to ensure that residents are able to keep up with their health is to ensure that they have enough money to pursue their needs. In a time when even high wage-earners are needing to prioritize their spending on food, housing and fuel to get to and from their work, healthcare will virtually always be prioritized last. Recent inflation and wage stagnation, coupled with rising property taxes and other liabilities, have left less money in the pockets of middle and lower-class residents. People are more likely to seek remedies for their health needs when they do not have to sacrifice their most immediate needs to do so.
- The Ozaukee County behavioral health department NEEDS to provide a psychiatrist for the well-being of the inmates who are incarcerated. It is not acceptable to not provide citizens access to the county psychiatrist. Being in jail does not make inmates right to Healthcare from a psychiatrist null and void.
- Very low cost mental health services with very low cost transportation to and from are needed. More psychiatrists at the county level. More treatment providers for kids that accept straight T-19 or T-19 with HMOs. More therapists and psychiatrist for adults that take straight Medicare or Medicaid. People with commercial insurance need access to these free services too or help paying copay/deductible. Just because there is insurance, people don't go to treatment or physician because they don't have the money and/or can't afford to take off of work to go to appointments. The counties need to assist with this burden.
- We are in DESPERATE need of an Urgent Care. Froedtert had one and closed it. People are scrambling. It forces people to go people to go to the ER which is not affordable and causes non-emergent cases to flood ER's and cause high wait times. PLEASE OPEN ONE!!!!
- We have a granddaughter with mental health issues and although she doesn't live in Ozaukee or Washington County, I know that mental health care is not readily available in WI. We need more facilities like Rogers Hospital with more beds and treatment options for all age groups.

Thank you for taking the time to participate in this community survey. Your feedback and insight are vital as we work to improve and address issues impacting our community's health.

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