

**2022 Washington County
Online Community Health Survey
Frequencies Report**

Methodology

To supplement the Community Health Survey phone survey, an online survey was created by partners: Ascension Wisconsin, Aurora Health Care, Froedtert & the Medical College of Wisconsin and the Washington Ozaukee Public Health Department.

An English and Spanish version were entered in to Survey Monkey with links and QR codes for easy access. Partners marketed the survey throughout the counties. A total of 178 online surveys were completed between July 20 and November 20, 2022. Post-stratification was conducted at the age-group level by sex of the 2019 characteristics of the American Community Survey. The margin of error is ± 7 percent. The margin of error for smaller subgroups will be larger than ± 7 percent, since fewer respondents are in that category.

The survey was conducted by JKV Research, LLC. For technical information about survey methodology, contact Janet Kempf Vande Hey, M.S. at (920) 439-1399 or janet.vandehey@jkvresearch.com. For further information about the survey, contact the Washington Ozaukee Public Health Division at (262) 335-4462.

1. Do you live in Washington or Ozaukee County?

Yes-Washington County	100%
Yes-Ozaukee County	0
No.....	0

2. Do you work in Washington or Ozaukee County?

Yes	68%
No.....	32

3. Below are some statements about health care services and providers (doctors, nurse practitioners, physician assistants or primary care clinics) in Washington/Ozaukee County. Select an option for your response in each row below. [Respondents who selected “not applicable” were excluded.]

		Yes	No	Not Sure
a.	I have a health care provider where I regularly go for check-ups and when I am sick	96%	4%	0%
b.	I can get an appointment for my health needs quickly.....	80	15	5
c.	I can easily get to my health care provider or clinic	97	2	1
d.	I am heard, seen and listened to when receiving health care	95	2	3
e.	I am treated differently because of my race or ethnicity when receiving health care	7	86	8
f.	I am treated differently because of my gender when receiving health care	5	86	10
g.	I am treated differently because of my sexual orientation when receiving health care	0	94	6
h.	My family/support people are seen and listened to when I receive health care.....	90	3	6
i.	I am seen and listened to when my child/children are receiving health care	95	5	0

4. In the past year, did you seek community resource support from an organization in Washington or Ozaukee County? Examples include food pantries, support groups, energy assistance, pregnancy resources or housing assistance.

Yes 4% → CONTINUE WITH Q5
 No.....95 → GO TO Q8
 Not sure..... 1 → GO TO Q8

5. What resource(s) did you seek? (open-ended) [7 Respondents: Multiple Responses Accepted]

Food Assistance/Pantry/Salvation Army/St. Vincent DePaul2 respondents
 Health Care/Badger Care/Medicaid/Pink Heals/The Crossing/Planned Parenthood1 respondent
 Aging and Disability Resource Center.....1 respondent
 Mental Health or AODA Services/Painting Pathway/CCS1 respondent
 Human Services/WIC1 respondent
 Other1 respondent

6. How supported did you feel by [Resource] offered to you? Would you say... [7 Respondents Listing 7 Resources]

Not at all supported.....1 respondent
 Slightly supported0 respondents
 Somewhat supported.....2 respondents
 Very supported.....1 respondent
 Extremely supported3 respondents
 Not sure.....0 respondents

7. What is the reason or reasons you answered the way you did? [2 Respondents Listing 2 Resources]

- Lack of knowledge of where to go.....2 respondents
- Finances1 respondent
- Stigma related to needing help/disapproval1 respondent
- Poor quality of care0 respondents
- Inconvenient hours.....0 respondents
- Other, please specify2 respondents
 - Not enough staff. Not able to send a counselor to house. Ended up going to Rodgers.
 - Was referred out of county.

8. During the past year has anyone made you afraid for your personal safety?

- Yes 4% →CONTINUE WITH Q9
- No.....95 →GO TO Q10
- Not sure..... 1 →GO TO Q10

9. What relationship is this person or people to you? Please remember, all your responses are strictly confidential. [7 Respondents: Multiple Responses Accepted]

- Spouse1 respondent
- Ex-spouse1 respondent
- Coworker.....1 respondent
- Stranger1 respondent
- Acquaintance.....1 respondent
- Separated spouse0 respondents
- Boyfriend or girlfriend0 respondents
- Parent0 respondents
- Brother or sister.....0 respondents
- Friend0 respondents
- Child.....0 respondents
- Someone else3 respondents
- Not sure.....0 respondents

211 connects you with thousands of nonprofit and government services in your area. If you want personal assistance, call the three-digit number 211 or 877-947-2211. **A friendly voice to talk with you 24/7/365.** You can also go to <https://211wisconsin.communityos.org>.

10. Below are some statements about Washington County/Ozaukee County. Select an option for your response in each row below. [Respondents who selected “not applicable” were excluded.]

		Yes	No	Not Sure
a.	There are quality health care services in my community.....	94%	2%	5%
b.	There are affordable health care services in my community	63	13	24
c.	Individuals in my community can access health care services regardless of race, gender, sexual orientation, immigration status, etc.....	66	5	29
d.	There are enough well-paying jobs available for those who are over 18 years old.....	52	22	26
e.	There are enough jobs available for those who are under 18 years old	73	5	22
f.	There are job trainings or employment resources for those who need them.....	49	4	47
g.	There are resources for individuals in my community to start a business (financing, training, real estate, etc.)	31	5	64
h.	Childcare (daycare/pre-school) resources are affordable and available for those who need them.....	16	37	47
i.	The K-12 schools in my community are well funded and provide good quality education.....	55	18	26
j.	Our local university/community college provides quality education at an affordable cost.....	56	10	34
k.	There are affordable places to live in my community.....	52	22	26
l.	Streets in my community are typically clean and buildings are well maintained.....	86	11	3
m.	Public transportation is easy to use if I need it.....	23	52	25

11. In the past 30 days, did you use...

		Yes	No	Not Sure
a.	Marijuana	8%	92%	0%
b.	Cocaine, meth or other street drugs	0	100	0
c.	Heroin or other opioids	0	100	0

12. Have you ever been tested for sexually transmitted infections, including HIV, the virus that causes AIDS? Do not count tests done if you donated blood.

Yes24%
 No.....76
 Not sure..... 0

13. Have you ever been treated for sexually transmitted infections, including HIV, the virus that causes AIDS?

Yes 5%
 No.....95
 Not sure..... 0

14. What are the **two** largest social or economic issues in our community that must be addressed in order to improve the quality of life of county residents? (Check up to two responses.)

Safe and affordable housing.....	22%
Affordable and accessible childcare	21
Accessible and affordable health care (medical, dental, mental health)	20
Community violence and crime	19
Racism and discrimination.....	16
Economic stability and employment.....	15
Education access and quality	12
Social connectedness and belonging.....	10
Environmental health (clean air, safe water, etc).....	9
Accessible and affordable transportation	9
Quality of health care.....	4
Food insecurity.....	4
Family support	3
Access to social services.....	2
Not sure.....	10
Do not want to answer	2
Other, please specify	6

- Affordable local indoor walking area.
- Affordable senior care facility.
- Extreme conservatism in Washington County is out of control which leads to adult bullying and intimidation. Adults need to grow up.
- Help for drug addicts.
- Illegal drug use.
- In-patient mental health care.
- Local jobs that pay comfortable and livable wages.
- Lower our fuel prices so they are in line with surrounding counties, not 30-40 cents more expensive. It drives Washington County residents crazy. Also, preserve our local small Ag and keep investing in road improvements and maintenance.
- Nursing facilities for seniors and access to reproductive care including abortions.
- They need to stop the boosters of a new technology, experimental, untested so-called vaccination for a virus that has mutated to a mild version of its original self.
- Transportation to Rehabs for elderly - too far for a lot of people to drive.
- Washington County is so incredibly political. The deep conservative values are so strong and wrong. The county is NOT open and welcome to come together for the best interest of everyone. It is their way or you are wrong. There is too much hate in this county and adults need to start acting like adults. Our elected officials need to start embracing all residents, not just those with the same beliefs as them. I was happy living here until the last 2-3 years. Long time resident too.
- Women’s Healthcare.

15. What are the **two** largest health conditions or behaviors that must be addressed in order to improve the health of county residents? (Check up to two responses.)

Mental health, mental conditions and suicide	59%
Alcohol and substance use	54
Nutrition, physical activity and obesity	29
Communicable diseases or Covid-19.....	10
Chronic diseases.....	9
Tobacco and vaping products	7
Reproductive and sexual health	4
Maternal, infant, and child health	4
Intimate partner and domestic violence	3
Unintentional injury, including falls and motor vehicle accidents.....	3
Oral health.....	0
Not sure.....	7
Do not want to answer	<1
Other, please specify	1
• Affordable eldercare.	
• They must stop pushing the new technology, experimental, untested so-called vaccination for a virus that has mutated to a mild version of its original self. And discontinue the ineffective masks.	

Finally, a few questions about you to make sure we have a good representation of the people in Washington County/Ozaukee County.

16. In what zip code do you live? Please enter your five-digit zip code.

53095	25%
53090	15
53027	13
53022	9
53086	7
53040	7
53037	4
53033	3
Other (2% or less).....	5
No answer.....	14

17. What is your age?

18-34.....	19%
35-44.....	15
45-54.....	16
55-64.....	20
65 and Older	21
No answer.....	8

18. What is your gender? Which gender identity do you most identify with?

Male.....	34%
Female	58
Transgender Male.....	0
Transgender Female	0
Non-binary.....	0
Or, if you feel comfortable doing so, please list another gender identity you most identify with.....	0
No answer.....	9

19. Are you Hispanic or Latino?

Yes.....	<1%
No	91
No answer.....	9

20. What is your race?

White	90%
Black, African American.....	<1
Asian.....	0
Native Hawaiian or Other Pacific Islander.....	0
American Indian or Alaska Native	0
Another race (please specify)	0
Multiple races	<1
No answer.....	10

21. Which of the following best describes your highest level of education completed?

8th grade or less.....	0%
Some high school	0
High school graduate or GED	7
Some college	11
Technical school graduate	13
College graduate.....	41
Master's degree or higher.....	19
No answer.....	9

22. What is your annual household income before taxes?

Less than \$10,000.....	0%
\$10,000 to \$20,000	0
\$20,001 to \$30,000	2
\$30,001 to \$40,000	2
\$40,001 to \$50,000	5
\$50,001 to \$60,000	5
\$60,001 to \$75,000	9
\$75,001 to \$90,000	12
\$90,001 to \$105,000	7
\$105,001 to \$120,000	15
\$120,001 to \$135,000	6
Over \$135,000	20
Not sure	7
No answer.....	11

23. How many total adults, including yourself, live in your household?

One	7%
Two	69
Three	12
Four	2
Five	1
Six	0
Seven.....	0
Eight.....	0
Nine.....	0
Ten or more.....	0
No answer	9

24. Who currently lives in your household, besides yourself?

Spouse/Partner	75%
Parent(s)/In-law(s)	1
Grandparent(s)	<1
Child(ren) Under 18	32
Child(ren) 18 or Older.....	12
Friend/Roommate(s)	<1
Sibling(s).....	0
Extended Family Member(s) Not Listed Above.....	0
Other (please specify)	0
No answer	9

25. What is your living situation today?

I have a steady place to live	90%
I have a place to live today, but I am worried about losing it in the future.....	1
I do not have a steady place to live (I am temporarily staying with others, in a hotel, in a shelter, living outside on the street, on a beach, in a car, abandoned building, bus or train station, or in a park).....	0
No answer.....	9

26. Did someone help you complete this survey today?

Yes	0%
No.....	100

27. Please list any additional thoughts or comments you have about helping us improve the health of county residents.

- Future surveys should consider tracking sexual orientation demographics as well.
- High healthcare costs are preventing residents from getting healthcare services.
- I think continuing to offer your senior services is a big help.
- Let's get back to reality, not sound so "woke". Please do your homework on vaccinations, both old and especially new, before recommending them. Don't blindly recommend things that actually harm people without knowing what you are doing.
- Lower our fuel prices (taxes) so we can more easily enjoy our local resources and communities. Preserve our local small Ag that our communities were founded upon. Get ahead of the drug/substance problem that is getting worse everywhere.
- Make the bivalent Covid booster easier to obtain.

- Mental Health counseling, meds and resources are strongly lacking - especially inpatient mental health care.
- More health care providers at all Washington County clinics. It is nearly impossible to get an appointment sooner than 3 months out and if needing and desiring to see your primary care provider for an urgent reason that is impossible and you end up seeing an urgent care provider who knows absolutely nothing about your medical history.
- More local Mental healthcare is needed, waiting to get an appt. is unacceptable when it comes to a person's mental health.
- My healthcare provider is not located within Washington or Ozaukee County and is not because of accessibility/ availability but rather due to my relocation.
- Need new school in Jackson.
- Our family doctors are very accessible, however, getting in to see a specialist can take up to 6 months.
- Our mental health system here in the county is not good. There are not enough therapists/counselors to see children and children and teens and that is a problem if you want to treat issues early. There are very long waits to see a therapist who will see teens and/or children. Also, from my work experience the lack of dental care for children on Badger Care here is appalling. Parents have to travel out of Washington County to get any appointments and they are booked months out in advance. Children should not have to wait that long to get proper dental care in a county like Washington County. It is terrible. I feel so sorry for these children whose parents have such a hard time finding them proper dental care close to home who take Badger Care.
- Please keep Samaritan (or something similar in Washington County - maybe even build a more efficient facility for older people who do not have resources for private long term care - and put a "wing" for mental health care.
- Please provide affordable housing. NOT LOW income or Luxury apartments. Just apartments that the average person can afford.
- Stop giving Narcan to drug addicts - all that does is support their bad choices. The County is essentially enabling users to continue to use illegal drugs knowing that they have a way to come back from an OD when they overdo it. Focus that funding on drug counseling, working to get people off of the drugs.
- Stop the Trump propaganda, our county looks like a bunch of uneducated hicks.
- Thank you for conducting this survey. I hope it will be well publicized and generate a large number of responses.
- Thank you for offering this survey.
- The cost of healthcare and medications are ridiculous. Government needs to do more to control these rising costs and the influence insurance companies and big pharma have in our medical system. Instead, all they do is fight among the parties and encourage hatred and violence. It's disheartening.
- The physical and emotional safety of LGBTQ+ individuals, especially youth, needs to be a priority. Their safety and validation will decrease their need for additional mental health and substance abuse services, which will only make our whole community healthier.
- There are no grocery stores in my town. There are no services that provide grocery delivery to my town in Allenton. There are no licensed child care facilities in my area. There are very limited PCPs available and access to healthcare is very limited.
- There is a need for elderly and mostly transportation to Froedtert Bluemound rehab etc. Dental for Medicare pts I know someone that needs heart surg from Froedtert, to but Froedtert needs dentist to sign off but patient can't afford 7000 to have teeth pulled so no surg.
- Washington County needs increase in public transport for low income people. We also need more affordable treatment options for alcohol and substance abuse issues and more mental health services for kids.
- We need to find a solution to the Samaritan issue. Seniors who have little or no money to pay for assisted living need a place to live with assistance. We also need to solve the problem of few senior care personnel. There are not enough caregivers to make seniors safe and comfortable.

- We need to have access to safe reproductive healthcare! This includes legal abortion. Abortion is Healthcare. Without my abortion, I would have died of sepsis. Mental Healthcare is a crisis - and there are very few agencies who take Medicaid. Very few who don't have waiting lists - over a month most places!!
- What happened to staff for the Washington County Health Dept.? Will the office be closing?

Thank you for taking the time to participate in this community survey. Your feedback and insight are vital as we work to improve and address issues impacting our community's health.

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