

April 30, 2025

Two weeks ago, we shared with you our renewed commitment to partnering with law enforcement in protecting the health and safety of those we are honored to serve.

In the spirit of transparency and open communication, I'm providing you with an update about a recent situation. While we're diligently working to fully implement our refined practices, we recently learned that a plain-clothed, armed detective was asked to secure his weapon while accompanying a civilian MPD employee for care in one of our facilities. The person in need of care was treated without incident. We continue to reinforce with our team that all law enforcement officers carrying weapons and proper identification are permitted on our premises.

We have taken many actions to help ensure authorized security and law enforcement officers are permitted on our property while in possession of weapons, including:

- Clarified our processes and policies with team members.
- Provided in-depth education to security officers.
- Connected with our partners at the Milwaukee Police Department to help ensure a positive relationship and experience for everyone we collectively serve. We have affirmed our mutual commitment and approach with our partners at the Milwaukee Police Department, including direct lines of communication, standard operating procedures and escalation pathways for all parties.

I want to express my personal commitment and that of Froedtert Hospital President, Austin Reeder, to creating a beneficial and respectful relationship with law enforcement. Both of us joined the health network in February 2025 from large, metropolitan academic health care systems. We are deeply committed to providing a safe care and work environment for all who enter our facilities. To this end, we initiated a full review of our security practices even prior to these recent events which will help us further improve the safety of our facilities.

If you have questions or concerns, I am happy to discuss with you directly. We thank you for your service to the community and your concerns for the people we all have the privilege of serving.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Bryce Gartland', with a long horizontal line extending to the right.

Bryce Gartland, MD, SFHM
President, South Region
Froedtert ThedaCare Health