Vision
Froedtert & the Medical College of Wisconsin regional health network will be the region’s premier health system by demonstrating superior value through an academic-community partnership and aligning health care delivery across the region.

Mission
Froedtert & MCW health network advances the health of the communities we serve through exceptional care enhanced by innovation and discovery.

Values

**PRIDE**
- **Partnership**: partnering with patients, families and other organizations; collaborating with co-workers and colleagues
- **Responsiveness**: meeting the needs of the community in prevention, wellness and providing integrated care for all ages
- **Integrity**: using resources wisely; building trust
- **Dignity and Respect**: creating an inclusive and compassionate environment for all people
- **Excellence**: demonstrating excellence in all we do

A Regional Health Care Network
Froedtert & MCW Community Physicians is part of the Froedtert & MCW regional health network. This network is a partnership between Froedtert Health and the Medical College of Wisconsin supporting a shared mission of patient care, innovation, medical research and education. Our health network operates eastern Wisconsin’s only academic medical center and adult Level I Trauma Center at Froedtert Hospital, Milwaukee, an internationally recognized training and research center engaged in thousands of clinical trials and studies. The Froedtert & MCW health network, which includes four community hospital campuses, more than 1,600 physicians and nearly 40 health centers and clinics, draws patients from throughout the Midwest and the nation. In our most recent fiscal year, outpatient visits exceeded 1.1 million, inpatient admissions to our hospitals were 49,250 and visits to our network physicians totaled 932,000.

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**Dean Thomas**  
Senior Vice President, Planning and Service Line Development, Froedtert Health

Vital Statistics

As of June 30, 2017 (fiscal year 2017)

<table>
<thead>
<tr>
<th>Location</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Locations</td>
<td>34</td>
</tr>
<tr>
<td>Physicians*</td>
<td>357</td>
</tr>
<tr>
<td>Advanced Practice Providers*</td>
<td>131</td>
</tr>
<tr>
<td>Staff</td>
<td>1,385</td>
</tr>
<tr>
<td>Physician Clinic Visits</td>
<td>789,900</td>
</tr>
</tbody>
</table>

* Reflect all providers who see patients in CP health centers and locations.
About Us

Froedtert & MCW Community Physicians is a primary care and multi-specialty clinical practice group which operates nearly 35 health centers and clinics in nearly 20 communities spanning across Milwaukee, Ozaukee, Washington and Waukesha counties.

Our health centers and clinics are staffed by approximately 360 physicians, more than 130 advanced care providers and nearly 1,400 staff members. Our primary care providers practice internal medicine, family medicine, pediatrics and obstetrics/gynecology, offering same-day appointments, evening hours, weekend walk-in care and urgent care facilities so patients have options for most convenient access. Our specialists work closely with primary care providers and our community hospitals to provide coordination of care across the continuum.

Providing superior value is central to the mission of Froedtert & MCW’s academic-network partnership. Creating value means changing how health care is delivered so people receive the right care at the right time and right place. It means assuring quality care, using processes that support an “every patient, every time” mentality. It means encouraging healthy behaviors and offering preventive care that finds problems before they become serious – and more expensive to treat. In addition, we continue to develop new ways to deliver care to our patients which provides options and improved convenience to all of our communities.

Commitment to Quality

Froedtert & MCW health centers and clinics are dedicated to improving overall health and wellness of the communities we serve. All of our primary care clinics are nationally recognized under the National Committee for Quality Assurance Patient-Centered Medical Home recognition programs. Froedtert & MCW health network is a member of the Wisconsin Collaborative for Healthcare Improvement.

Froedtert & MCW St. Joseph’s Hospital ranked No. 2 out of 161 participants in the community hospital study. The annual Vizient Quality and Accountability Study, and has sustained top five performance for three years, reflecting an increasingly reliable system of care based on the tenet of “every patient, every time.” Froedtert & MCW St. Joseph’s Hospital ranked No. 2 and Froedtert & MCW Community Memorial No. 9 out of 161 participants in the community hospital study. The annual Vizient Quality and Accountability Study assesses performance in quality and safety across a broad spectrum of patient care activities. The study criteria reflect the national Institute of Medicine’s six domains of care: safety, timeliness, effectiveness, efficiency, equity and patient-centeredness.

Recognition and Awards

Vizient Quality Leadership Award Winner

Froedtert & MCW Froedtert Hospital ranked No. 3 out of 95 percent of academic medical centers in the nation in the 2017 Vizient Quality and Accountability Study, and has sustained top five performance for three years, reflecting an increasingly reliable system of care based on the tenet of “every patient, every time.” Froedtert & MCW St. Joseph’s Hospital ranked No. 2 and Froedtert & MCW Community Memorial No. 9 out of 161 participants in the community hospital study. The annual Vizient Quality and Accountability Study assesses performance in quality and safety across a broad spectrum of patient care activities. The study criteria reflect the national Institute of Medicine’s six domains of care: safety, timeliness, effectiveness, efficiency, equity and patient-centeredness.

Best Doctors

A total of 439 physicians from the enterprise appear on the Best Doctors in America list for 2017-2018. These physicians are from the Medical College Physicians, Children’s Specialty Group and Community Physicians. The physicians, representing over 40 specialties, serve a variety of roles and practice locations with Children’s Hospital of Wisconsin, Froedtert Hospital, St. Joseph’s Hospital, Community Memorial Hospital, the Zablocki VA Medical Center and several Froedtert & MCW health centers in southeast Wisconsin.

Best Hospitals

Froedtert Hospital ranks as the best hospital in Milwaukee and one of the best hospitals in Wisconsin, according to the U.S. News and World Report. The “Best Hospitals” list ranks Froedtert No. 2 in the Milwaukee area and one of the top three in the state on the 2017-2018 list.

Top Workplace

The Milwaukee Journal Sentinel named Froedtert Health to its list of 2017 Top Workplaces for the eighth consecutive year. The Top Workplaces are determined solely through staff feedback to a survey conducted by WorkplaceDynamics LLP, a leading research firm on organizational health and employee engagement.

Patient-Centered Medical Home Recognition

All of our Froedtert & MCW primary care clinics have obtained the highest level of Patient-Centered Medical Home recognition under the most recent 2014 National Committee for Quality Assurance standards. The purpose of a medical home is to provide the type of care patients expect: higher quality with lower costs, as well as a better patient care experience.

Academic-Community Partnership

Froedtert & MCW Froedtert Hospital is the only academic medical center in eastern Wisconsin. Academic medical centers, which represent just 6 percent of America’s hospitals, are partnerships between a medical school and its affiliated teaching hospitals and clinics, working together to:

- Provide the highest quality of patient care from expert physician specialists and sub-specialists
- Conduct breakthrough research leading to medical advancements
- Teach tomorrow’s physicians
- Offer the most advanced technology to diagnose and treat disease

Community Engagement

Froedtert & MCW physicians and health network are proud supporters of the community. Physicians and leaders actively participate in a variety of programs and events for local non-profit organizations and area schools. In fiscal year 2017, Community Physicians provided over $13 million to improve the health and well-being of the communities it serves.
Froedtert & MCW Community Physicians Health Centers and Clinics

• Brookfield Heart and Vascular Clinic
  16650 W. Bluemound Road, Suite 200
  Brookfield, WI 53005; phone: 262-827-9200

• Calhoun Health Center
  1905 N. Calhoun Road
  Brookfield, WI 53005; phone: 262-754-8000

• Central Waukesha Health Clinic
  237 Wisconsin Ave.
  Waukesha, WI 53186; phone: 262-542-5557

• Drexel Town Square Health Center
  (includes Urgent Care)
  7901 S. 6th Street, Oak Creek, WI 53154; phone: 414-346-8000

• FastCare Clinic at Greenfield Meijer
  5800 West Layton Ave.
  Greenfield, WI 53220; phone: 262-532-3067

• FastCare Clinic at Sussex Meijer
  N51W24953 Lisbon Road
  Sussex, WI 53072; phone: 262-532-8691

• FastCare Clinic at Waukesha Meijer
  801 East Sunset Drive
  Waukesha, WI 53189; phone: 262-532-3691

• FastCare Clinic at West Bend Meijer
  2180 S. Main St.
  West Bend, WI 53095; phone: 262-532-3127

• Germantown Health Center
  W168 N11237 Western Ave.
  Germantown, WI 53022; phone: 262-253-5060

• Good Hope Health Center
  7210 N. 76th St.
  Milwaukee, WI 53226; phone: 262-754-8000

• Greendale Health Center
  6220 W. Loomis Road
  Greendale, WI 53129; phone: 414-423-0555

• Greenfield Highlands Health Center
  4455 S. 108th St.
  Greenfield, WI 53228; phone: 414-427-5310

• Hartford Health Center
  110 Lone Oak Lane
  Hartford, WI 53027; phone: 262-670-1800

• Heart and Vascular Center
  Community Memorial Hospital third floor
  W180 N8085 Town Hall Road
  Menomonee Falls WI, 53051; phone: 262-251-1000

• Jackson Health Center
  W225 N16711 Cedar Park Court
  Jackson, WI 53037; phone: 262-677-1101

• Jackson Rehabilitation and Sports Medicine Center
  W227 N16857 Tillie Lake Court
  Jackson, WI 53037; phone: 262-365-6170

• Kewaskum Health Center
  1701 Fond du Lac Ave.
  Kewaskum, WI 53040; phone: 262-626-4616

• Lincoln Avenue Health Center
  11211 W. Lincoln Ave.
  West Allis, WI 53227; phone: 414-454-8300

• McKinley Health Center
  1271 N. 6th St., Milwaukee, WI 53212; phone: 414-978-9100

• Mequon Health Center
  (includes Urgent Care)
  11430 N. Port Washington Road
  Mequon, WI 53092; phone: 262-518-1900

• Moorland Reserve Health Center
  (includes Urgent Care; Emergency Department is department of Community Memorial Hospital)
  4805 S. Moorland Road
  New Berlin, WI 53151; phone: 262-798-7200

• North Hills Health Center
  (includes Urgent Care)
  W129 N7055 Northfield Drive
  Menomonee Falls, WI 53051; phone: 262-253-5400

• Oconomowoc Health Center
  1230 Corporate Center Drive, Suite 400
  Oconomowoc, WI 53066; phone: 262-532-3818

• Orthopaedic, Sports and Spine Center
  N91 W15750 Falls Parkway (Pilgrim Road/Hwy 41-45)
  Menomonee Falls, WI; 53051; phone: 262-532-1100

• Sargeant Health Center
  840 N. 87th St.
  Milwaukee, WI 53226; phone: 414-805-5540

• St. Joseph’s Health Center
  3200 Pleasant Valley Road
  West Bend, WI 53095; phone: 262-836-7300

• Springdale Health Center
  21700 InterTech Drive
  Brookfield, WI 53045; phone: 262-532-8300

• Sunnyslope Health Center
  1350 Sunny Slope Road
  Brookfield WI 53045; phone: 262-798-8750

• Sussex Health Center
  N64 W24801 Main St., Suite 109
  Sussex, WI 53089; phone: 262-532-8680

• Tosa Health Center
  (includes Urgent Care)
  1155 N. Mayfair Road
  Wauwatosa, WI 53226; phone: 414-955-5990

• Town Hall Health Center
  W180 N8000 Town Hall Road
  Menomonee Falls, WI 53051; phone: 262-255-2500

• West Bend Health Center
  1700 W. Paradise Drive
  West Bend, WI 53095; phone: 262-334-3451

• West Bend Rehabilitation and Sports Medicine Center
  1190 E. Paradise Drive
  West Bend, WI 53095; phone: 262-306-6319

• Westbrook Health Center
  2315 E. Moreland Blvd.
  Waukesha, WI 53186; phone: 262-532-5700