Three simple steps are all it takes to arrange for your visit.

Thank you for choosing our Transplant Center for your health care. To help make your visit as simple as possible, we are pleased to offer coordinated travel services through our trusted local partners, overseen by Fox World Travel. They will work with you and your patient care coordinator to make sure you arrive smoothly and on time for your care.

Once you know the dates and times of your initial appointment at Froedtert & the Medical College of Wisconsin Froedtert Hospital, take these steps:

1. **Contact Fox World Travel and identify yourself as a transplant patient at Froedtert Hospital**
   - Call 800-688-3963 – toll free, 24 hours a day, seven days a week
   - Standard booking fees of $50 per traveler will apply

2. **Let your Fox World agent know your travel preferences, including:**
   - Preferred date of arrival in Milwaukee (based on first scheduled appointment)
     - Arriving the day or evening before your first appointment is recommended.
   - Preferred length of stay (based on your medical appointment schedule and other travel needs)
   - Number of companions traveling with you
   - Traveler information for yourself and traveling companions
     - Full name
     - Date of birth
   - Location you will be traveling from, and preferred airport, if you have one
   - Air travel preferences
     - First choice will be non-stop flights into Milwaukee, with Chicago as back-up, unless you have other requests

continued
• Hotel and lodging preference
  - The Crowne Plaza Milwaukee is ideal for short-term stays. It is the closest hotel to Froedtert Hospital, and offers:
    • Complimentary shuttle to and from Froedtert Hospital and other nearby locations
    • On-site restaurant and full wheelchair accessibility
    • Staff attuned to serving guests from the hospital
    • Suite hotels, ideal for long-term stays, are also available. Your Fox World agent can connect you with an option that is right for you.
  - For information about additional hotel options, visit froedtert.com/lodging.
  - Kathy’s House, a non-profit hospitality house, is nearby. A referral is required. Contact Froedtert Hospital Patient Relations at 414-805-2882 to make arrangements.

• Ground transportation preferences
  - Provided through Go-Riteway, which offers many services and price options, including:
    • Shared ride airport shuttles (wheelchair accessibility is an option)
    • Private airport shuttles (wheelchair accessibility is an option)
    • Private sedans
    • Executive SUVs

• Drop-off location from the airport
  - The hotel is the most likely destination if arriving the day before first appointment
  - May be Froedtert Hospital or another location

• Need for rental car while visiting Milwaukee
  - Special needs, which may include:
    • Wheel chair accessibility
    • Other medical equipment or needs
    • Interpretation services

• Credit card number or other source of payment

Keep Fox World informed of any changes to your schedule, should they develop.

FAQ

What if my travel plans change before I arrive or while I am being evaluated at Froedtert Hospital?
No problem. Just one call to Fox World Travel will put in motion all of the travel adjustments you need, including flight changes, hotel and ground transportation.

Do I need to confirm my reservations with my hotel and Go-Riteway, the ground transportation company?
No, Fox World Travel will make all reservations for you, confirm them, and make changes to them if necessary. The only exception is if you plan to stay at Kathy’s House, which requires coordination through Froedtert Hospital Patient Relations.

Who pays for my travel expenses?
Patients pay their own travel expenses and the expenses of any companions who travel with them. Froedtert Hospital’s relationship with Fox World Travel, The Crowne Plaza and Go-Riteway will help keep costs as low as possible while keeping levels of service high.

How many bills will I get?
Fox World Travel will invoice you for airline expenses and the $50 per booking travel fee. Fox World Travel will provide your credit card information to the hotel of your choice, which will charge your card directly. Go-Riteway will bill you for any services used. If you secure other services while traveling, such as rental cars, they will be billed directly to you, as well.

How can I learn more?
  - Fox World Travel: www.gofox.com
  - GoRiteway: www.goMriyeway.com
  - Crown Plaza Milwaukee: www.crowneplazamilwaukee.com
  - Visit Milwaukee: www.visitmilwaukee.org
  - Residence Inn: www.marriott.com/mkebr

* For travel assistance for pediatric patients of Children’s Hospital of Wisconsin, visit chw.org/access.

The Transplant Center is a joint program of Children’s Hospital of Wisconsin and Froedtert & the Medical College of Wisconsin with vital support by the BloodCenter of Wisconsin for tissue typing and research initiatives. Representing the most comprehensive pediatric and adult transplant care in the state, the program is recognized for nationally ranked outcomes, internationally known transplant specialists and end-stage disease management: a critical resource for Wisconsin and beyond.